



At the Hotel Shamrock our greatest matter of importance is to provide a positive experience for our customers and employees in a safe and healthy environment.

At Hotel Shamrock we have always and will always continue to take all the necessary steps and precautions as it pertains to upholding meticulous hygiene and cleanliness and practices to the terms of compliance of the Hospitality Industry for Guidelines for coronavirus ( COVID-19)

As such we ask our patrons adhere to the following practices:

These include:

- **Service of alcohol with meals only.**
- **Practicing physical distancing of 1.5 metres at all times.**
- **No more than 6 patrons per table.**
- **A limit of 20 patrons are allowed in this space of the hotel.**
- **A density quotient of 1 patron per 4 square metres of floor space available.**

#### **Personal Hygiene**

- Wash hands with soap and water for at least 20 seconds
- Use an alcohol-based hand sanitizer that contains 60-95% alcohol.
- Avoid touching eyes, nose and mouth with unwashed hands.
- Stay home if sick.
- Cover nose and mouth while coughing or sneezing with tissue, then immediately dispose of that tissue and wash your hands.

#### **Hotel Shamrock Duty of Care**

We Have

- Displayed Signage and Posters on information in regard to the Hospitality Guidelines for coronavirus (Covid-19).
- Posted an informational sheet in common areas listing tips for prevention and proper monitoring.
- Increased the frequency and extent of our cleaning & disinfecting practices, especially as it pertains to objects and surfaces that are routinely touched by customers.
- Informed staff to stay home if they feel ill.
- Provided additional sanitizer stations in all areas of the hotel.
- Provided Physical Barriers and Floor markings to ensure physical distancing.

Our leadership, management and support staff are working carefully to encourage the above simple and effective actions in order to protect our community, staff and customers.

We encourage all our customers to also apply these preventive measures, as your health is of the utmost priority.

Gerard Rush – GENERAL MANAGER